

X BURDENS **vs.** **BENEFITS** **+**

of Staying on Legacy Platform Win/DSS vs. of Upgrading to a Modern Omnichannel Platform

Designed before the age of mobile and digital commerce, Win/DSS falls incredibly short when it comes to empowering today's retailers to deliver omnichannel experiences. Getting your enterprise on a new platform may seem challenging, but when you consider the time, energy, and money wasted to stay afloat on a legacy platform—it makes sense to upgrade.

X Burdens



Corrupt files & lost transactions

Win/DSS's outdated and proprietary database gets corrupted on a regular basis. Often times, it does so in a way that's unrecoverable, resulting in lost transactions. If you're lucky, the electronic journal file isn't corrupted so you're able to manually input transactions. But that's hardly scalable and requires time and resources.



Disruptions in offline mode

When Win/DSS goes into offline mode, it triggers a restart of the application while kicking the user out of the transaction. If there were 20 items in the transaction, they must all be scanned again. This disruption results in a bad customer experience that may also jeopardize sales.



Got data updates? Shut it down!

Need to correct a price, change a tax rate, or adjust a promotion? Getting data into Win/DSS during the day requires taking registers offline, running a manual process, and rebooting registers to pull data in locally – we're talking seriously disruptive.



Manual store processes with critical dependencies

In most Win/DSS environments, if the store closing process isn't triggered, sales may not get reported upstream. Moreover, vital data like permanent price changes, markdowns, or promotions will not be reflected in the system. This step is so essential that some retailers have corporate staff dial into the store to run these processes at the end of the day.



Cumbersome store opening & closing processes

With Win/DSS, retailers need to bake in time for the store opening process. Store managers must launch the registers in advance of opening to ensure all data is at the POS before starting a new transaction. Store closing processes are equally convoluted, like requiring the TSP to be shut down before EOD.



Rigid design, manual utility

Win/DSS isn't the most forgiving system. For instance, it forces users to learn specific sequences to get the desired result when applying a promotion or discount. Cashier mistakes compounded with long checkout lines or having to redo the transaction entirely doesn't set you up for success.

+ Benefits



Enterprise-grade technology

Veras CheckOut uses industry-standard database platforms built for enterprise volume, so data corruption and transaction loss are never issues. Additionally, Veras CheckOut's central component enables both store and corporate office users to view transactions with cross-store and cross-channel administrative capabilities.



Continuous transactions offline

Unlike Win/DSS, Veras CheckOut delivers uninterrupted transactions offline. CheckOut simply pauses to go into offline mode and continues on with the transaction as if nothing happened. No disruptions, no lost transactions or restarts required.



Frictionless data updates, anytime

With Veras CheckOut's real-time processing, updates can be made at the corporate office without any disruption to service. Scenarios such as price, tax rate, tax holiday, and more can be updated centrally and easily applied to the next transaction with no store intervention or service interruption.



Automatic processes with no store dependencies

Automatic processes and data flows in Veras CheckOut leave no dependencies at the store. Transactions flow upstream automatically – no need for lengthy store closing processes, rebooting of the system, or corporate IT dialing into stores to ensure new data is reflected and sales are recorded. CheckOut makes it easy with real-time data flows up and down.



Easy store opening & no TSP... need we say more?

No store opening process is needed for Veras CheckOut. An associate can walk in a minute before opening and be ready to ring up transactions. CheckOut can automate the entire store closing process as well. The manager doesn't need to be a part-time system administrator with CheckOut.



User friendly, functional design

Veras CheckOut is designed with the end user and customer in mind. CheckOut automates promotions, promotional types, and discounts to minimize keystrokes and errors. Sequence doesn't matter. Associates may also use multi-select to speed transactions to deliver a smooth checkout experience.

Learn how our modern platform can help you take the next leap forward to execute on your omnichannel vision and AI-driven shopping experiences.